

NORTH WEST LEICESTERSHIRE DISTRICT COUNCIL

CABINET - 19 NOVEMBER 2013

Title of report	RESIDENT INVOLVEMENT AGREEMENT (2013-15)
Key Decision	a) Community Yes b) Financial No
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Purpose of report	To seek approval to implement the <i>Resident Involvement Agreement (2013-15)</i> .
Reason for Decision	The partnership agreement (formerly known as the Tenants Compact) between the Council and its Tenants and Leaseholders which provides the framework for resident involvement in housing services has been reviewed and updated. It now reflects the requirements of the service and its tenants and leaseholders for the short and medium term.
Council Priorities	Value for Money Homes and Communities
Implications: Financial/Staff	A pre planned review of the capacity requirements of the Resident Involvement service is currently underway, and whilst the new proposed Resident Involvement Agreement does not introduce any additional resource requirements, we need to ensure we have the right level of support available to sustain our resident involvement activities.
Link to relevant CAT	None.

Risk Management	The <i>Resident Involvement Agreement (2013-15)</i> and any associated risks will be monitored by the Tenants and Leaseholders Consultation Forum.
Equalities Impact Assessment	No implications apparent.
Human Rights	No implications apparent
Transformational Government	The new arrangements outlined in this agreement further develop the existing structures and working practices, which are built on the principles of “co-production” of service design, with full customer involvement. Through the development of a strong framework around resident involvement in housing services, the approval of this report will support the delivery of more efficient services and associated decision-making process.
Comments of Head of Paid Service	The report is satisfactory.
Comments of Section 151 Officer	The report is satisfactory.
Comments of Monitoring Officer	The report is satisfactory.
Consultees	Tenants & Leaseholders Consultation Forum; Service area Working Groups; Officers
Background papers	<i>Tenant Participation Compact (2008)</i> . Available at: https://www.nwleics.gov.uk/files/documents/tenant_participation_compact1/compact_A4_pages_version3_021008_(3)_final_prontaprint.pdf.pdf
Recommendations	THAT CABINET APPROVES THE ADOPTION OF THE <i>RESIDENT INVOLVEMENT AGREEMENT (2013-15)</i> DETAILED IN APPENDIX A OF THIS REPORT

1.0 BACKGROUND

- 1.1 The Council now has a strong track record of involving Tenants and Leaseholders in the development and enhancement of new and existing housing services. The partnership agreement for this involvement was initially defined by *Tenant Participation Compact* which was agreed by the

Council and its tenants and leaseholders in 2008, and was timetabled for review in 2012.

- 1.2 Both the national context around resident involvement and the local arrangements have moved on significantly in the last five years. New regulation from the Homes and Communities Agency brings an emphasis on resident led self-regulation, and for landlords to provide a range of opportunities for scrutiny of housing services by tenants and leaseholders. In parallel, there is a desire amongst existing involved residents for greater influence around resident involvement priorities and budgets.
- 1.3 In May 2013 a joint review team consisting of involved residents and officers interviewed a wide range of internal and external stakeholders to review and develop the *Tenant Participation Compact*. The output of that review is the *Resident Involvement Agreement*.
- 1.4 The draft *Resident Involvement Agreement (2013-15)* is attached as Appendix A.
- 1.5 The *Resident Involvement Agreement (2013-15)* builds on the strong partnership between the Council and its Tenants and Leaseholders around resident involvement. The *Resident Involvement Agreement* will be constantly monitored, refined and updated to reflect changes in legislation and the service priorities..

2.0 NEXT STEPS

- 2.1 The Tenants and Leaseholders Consultation Forum is the resident-led overarching group for resident involvement. The implementation of the *Resident Involvement Agreement (2013/15)* will be monitored by the Forum on a quarterly basis.